

SCHAUMBURG BOOMERS

TICKET SALES & HOSPITALITY MANAGEMENT INTERNSHIP SUMMER 2024



POSTED: 10/24/23
EXPIRES: 3/29/24
FULL-TIME
THIS IS A SEASONAL POSITION (MID MAY-END AUGUST)
COMPENSATION: MONTHLY STIPEND

THE SCHAUMBURG BOOMERS ARE SEEKING ENTHUSIASTIC AND SELF-MOTIVATED STUDENTS TO BE A PART OF THE 2024 SEASON. AS AN INTERN, YOU WILL OBTAIN FIRST-HAND EXPERIENCE IN THE ENTIRE OPERATION OF AN AWARD-WINNING PROFESSIONAL BASEBALL FRANCHISE IN THE CHICAGOLAND AREA.

THIS INTERNSHIP HAS TWO DISTINCT AREAS OF IMPORTANCE, TICKET SALES & HOSPITALITY. THE FIRST AREA YOU WILL BE WORKING WITH IS THE WINTRUST FIELD BOX OFFICE. YOU WILL ASSIST THE BOX OFFICE MANAGER ON TICKET OPERATION PREP, WALK-UP SALES, GROUP & TICKET PACKAGE SALES AS WELL AS INTERACTING WITH FANS/SEASON-TICKET HOLDERS.

THE SECOND AREA OF THIS INTERNSHIP INCLUDES HOSPITALITY MANAGEMENT. YOU WILL BE COMPLETING THE SET-UP, IN-GAME EXECUTION AS WELL AS POST-GAME CLEAN-UP FOR OUR VARIOUS PRIVATE HOSPITALITY SPACES. THIS IS A GREAT OPPORTUNITY TO INTERACT WITH FANS AND GROUP LEADERS TO DEVELOP CUSTOMER SERVICE AND PROBLEM-SOLVING/PREVENTION SKILLS.

THIS INTERNSHIP INCLUDES GAME-DAY AS WELL AS NON-GAMEDAY OFFICE HOURS

A TYPICAL DAY MAY INCLUDE:

- PROACTIVELY SELLING TICKET PACKAGES AND GROUPS
- ATTENDING VARIOUS COMMUNITY EVENTS - INCLUDING MASCOT APPEARANCES
- ASSIST IN DAY TO DAY OPERATIONS OF TICKET OFFICE
- EXECUTE GROUP TICKET ORDERS
- ASSIST WITH BOOMERS & NON-GAMEDAY EVENT SETUP, COORDINATION, EXECUTION, AND CLEAN UP
- PROCESS TICKET ORDERS, OPERATE TICKET WINDOW
- EXECUTING PRE-GAME SET-UP, IN-GAME EXECUTION AND POST-GAME CLEAN-UP OF VARIOUS PRIVATE HOSPITALITY SPACES
- HELP WITH THE DAY TO DAY FUNCTION OF THE ORGANIZATION. YOU MIGHT BE ASKED TO DO ANY NUMBER OF THINGS; IT'S PART OF THE ALL-INCLUSIVE EXPERIENCE!

YOU'RE A GOOD FIT IF YOU:

- ARE CURRENTLY ATTENDING COLLEGE
- ARE ABLE TO WORK ALL 51 HOME GAMES AND ADDITIONAL OFF-SITE EVENTS
- HAVE STRONG ORGANIZATIONAL SKILLS
- HAVE THE ABILITY TO ADAPT TO A FAST-PACED, MULTI-TASK WORK ENVIRONMENT
- HAVE SUPERIOR ORAL COMMUNICATION, WRITING AND EDITING SKILLS
- ARE HIGHLY MOTIVATED WITH A STRONG WORK ETHIC
- HAVE A STRONG DESIRE TO WORK IN A TEAM ENVIRONMENT

PLEASE SEND RESUME AND COVER LETTER TO:
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